UNITED STATES DISTRICT COURT WESTERN DISTRICT OF WASHINGTON AT SEATTLE

ROBERT KESSLER,

Cause No. 2:21-cv-480

Plaintiff,

-VS-

COMPLAINT FOR DECLARATORY AND INJUNCTIVE RELIEF

HJS SOUTH PARK, LLC, and RESISTENCIA COFFEE, LLC, individually,

Defendants.

COMES NOW, Plaintiff, ROBERT KESSLER (hereinafter the "Plaintiff"), through undersigned counsel, hereby files this Complaint and sues HJS SOUTH PARK, LLC, a Washington Limited Liability Company, and RESISTENCIA COFFEE, LLC, (hereinafter, collectively the "Defendants"), for injunctive relief, attorney's fees and costs (including, but not limited to, court costs and expert fees), pursuant to 42 U.S.C. §12181, et. seq., commonly referred to as the "AMERICANS WITH DISABILITIES ACT" or "ADA" and alleges:

Complaint Page | 1 Enabled Law Group

JURISDICTION AND PARTIES

- 1. This is an action for declaratory and injunctive relief pursuant to Title III of the Americans with Disabilities Act, 42 U.S.C. §12181, et. seq., (hereinafter referred to as the "ADA"). This Court is vested with jurisdiction under 28 U.S.C. §1331 and §1343.
- 2. Venue is proper in this judicial district pursuant to 28 U.S.C. §1391 in that all events and procedures giving rise to this Complaint occurred in this judicial district.
- 3. At the time of Plaintiff's personal visit to Defendants' public accommodation, prior to instituting the instant action, Robert Kessler (hereinafter referred to as "Plaintiff"), was a resident of the State of Washington, and suffered from what constitutes a "qualified disability" under the Americans with Disabilities Act of 1990, and used a wheelchair for mobility due to this disability. Plaintiff has an amputated leg. He is required to traverse with a wheelchair and is substantially limited to performing one or more major life activities including, but not limited to walking, standing and maneuvering.
- 4. The Plaintiff personally visited, on or about January 13, 2021 Defendants' premises open to the public, but was denied full and equal access to, and full and equal enjoyment of the facilities, services, goods, privileges and accommodations offered to others without disabilities; because of his disability requirements. Plaintiff lives in King County, Washington and travels in the surrounding areas near Defendants' facilities on a regular basis for shopping, dining and entertainment.
- 5. Upon information and belief, HJS SOUTH PARK, LLC, a Washington Limited Liability Company, is the lessor and/or owner operator of the real property and/or premises that

are the subject of this lawsuit, commonly referred to as RESISTENCIA COFFEE located at 1249

South Cloverdale Street, in Seattle, Washington.

6. Upon information and belief, RESISTENCIA COFFEE, LLC a Washington

Limited Liability Company located at 1249 South Cloverdale Street, in Seattle, Washington is the

lessee, operator and/or owner of the real property (the "Subject Facility"). Each Defendant owns,

leases, leases to, or operates a place of public accommodation as defined by the ADA and the

regulations implementing the ADA, 28 CFR §36.201(a) and §36.104.

COUNT I – VIOLATIONS OF THE AMERICANS WITH DISABILITIES ACT

7. On or about July 26, 1990, Congress enacted the Americans with Disabilities Act

("ADA"), 42 U.S.C. §12101, et. seq. Commercial enterprises were provided one and a half years

from enactment of the statute to implement all its requirements. The effective date of the Title III

of the ADA was January 26, 1992. 42 U.S.C. §12181; 20 C.F.R. §36.508(a).

8. Pursuant to 42 U.S.C. §12181(7) and 28 C.F.R. §36.104, the Subject Facility and

real property in this case is a place of public accommodation under the ADA in that they are

establishments which provide goods and services to the public.

9. Pursuant to 42 U.S.C. §12181(7) and 28 C.F.R. §36.104, the building and/or

premises which is the subject of this action is a public accommodation covered by the ADA and

which must be in compliance therewith as of the date of the Plaintiff's visit.

10. The Plaintiff is informed and believes, and therefore alleges, that the Subject

Facility has begun operations and/or undergone remodeling, repairs and/or alterations since

January 26, 1990 and more specifically on or after March 15, 2012 as it pertains to 28 C.F.R. §

36.406.

Complaint Page | 3

11. Defendants have discriminated under the ADA, and continue to discriminate,

against the Plaintiff, and others who are similarly situated, by denying full and equal access to, and

full and equal enjoyment of, goods, services, facilities, privileges, advantages and/or

accommodations at Defendants' Subject Facilities in derogation of 42 U.S.C. §12101, et. seq., and

as prohibited by 42 U.S.C. §12182 et. seq., and by failing to remove architectural barriers

pertaining to the Plaintiff's disability pursuant to 42 U.S.C. §12182(b)(2)(a)(iv), where such

removal is readily achievable.

12. The Plaintiff has been unable to, and continues to be unable to, enjoy full and equal

safe access to, and the benefits of, all accommodations and services offered at Defendants' Subject

Facilities. Prior to the filing of this lawsuit, the Plaintiff visited the subject properties and was

denied full and safe access to all the benefits, accommodations and services of the Defendants.

Prior to the filing of this lawsuit, Kessler, personally visited RESISTENCIA COFFEE located at

1249 South Cloverdale Street, in Seattle, Washington, with the intention of accessing Defendants'

facilities, but was denied full and safe access to the facilities due to the inactions of removing

applicable barriers. Plaintiff intends to return to the Defendants' premises and public

accommodation upon the premises being made ADA compliant for access, but is currently deterred

from returning due to these barriers. As such, Plaintiff is likely to be subjected to reencountering

continuing discrimination at the premises unless it is made readily accessible to and usable by

individuals with disabilities to the extent required under the ADA, including the removal of the

architectural barrier which remain at the premises.

13. Pursuant to the mandates of 42 U.S.C. §12134(a), on July 26, 1991, the Department

of Justice, Office of the Attorney General, promulgated Federal Regulations to implement the

requirements of the ADA, known as the Americans with Disabilities Act Accessibility Guidelines

(hereinafter "ADAAG"), 28 C.F.R. Part 36. Defendants facilities do not comply with these

Guidelines.

14. The Defendants' premises are in violation of 42 U.S.C. §12182 et. seq., the ADA

and 28 C.F.R. §36.302 et. seq., and has and is discriminating against the Plaintiff. The Plaintiff

was deterred from encountering every non-compliant barrier at the premises due to the nature of

encountering some barriers that denied the Plaintiff's full and equal enjoyment of the facility.

Therefore, the Plaintiff encountered the following specific barriers to access that include but are

not limited to the following, but also retains standing to allege non-compliance for any barrier not

encountered by the Plaintiff at the premises related to the Plaintiff's specific disability

requirements under *Doran v. 7-Eleven, Inc.*, 524 F.3d 1034, 1047 (9th Cir. 2008):

VIOLATIONS

15(a). Failure to provide ADA compliant number of accessible parking spaces, in

violation of 2010 ADAS Section 208.2 and/or 1991 ADA Standards for Accessible Design. The

premises failed to have compliant number of accessible parking stalls to allow Plaintiff van

accessible parking which Plaintiff requires as Plaintiff utilizes a wheelchair due to the Plaintiff's

disability and this barrier removal is necessary. Said barrier is covered by the A.D.A. guidelines

and is in nonconformity with the requirements for such architecture.

15(b). Failure to provide ADA compliant parking stall striping and markings, in violation

of 2010 ADAS Section 502.3.3 and/or 1991 ADA Standards for Accessible Design. The premises

failed to have compliant parking stall striping and markings which Plaintiff requires as Plaintiff

utilizes a wheelchair due to the Plaintiff's disability and such handicapped accessible parking stalls

are necessary. Said barrier is covered by the A.D.A. guidelines and is in nonconformity with the

requirements for such architecture.

Complaint Page | 5

15(c). Failure to provide ADA compliant parking stall size, in violation of 2010 ADAS

Section 502.2 and/or 1991 ADA Standards for Accessible Design. The premises failed to have

compliant parking stall and access aisle sizes as each parking space must be at least 11 feet wide

and marked which Plaintiff requires as Plaintiff utilizes a wheelchair due to the Plaintiff's

disability and this barrier removal is necessary. Said barrier is covered by the A.D.A. guidelines

and is in nonconformity with the requirements for such architecture.

15(d). Failure to provide ADA compliant parking stall signage, in violation of 2010 ADAS

Section 502.6 and/or 1991 ADA Standards for Accessible Design. The premises failed to have

compliant parking stall signage as Plaintiff utilizes a wheelchair due to the Plaintiff's disability

and this barrier removal is necessary. Said barrier is covered by the A.D.A. guidelines and is in

nonconformity with the requirements for such architecture.

15(e). Failure to provide ADA compliant access aisle striping and markings, in violation

of 2010 ADAS Section 502.3.3 and/or 1991 ADA Standards for Accessible Design. The premises

failed to have compliant parking access aisle striping and markings which Plaintiff requires as

Plaintiff utilizes a wheelchair due to the Plaintiff's disability and such handicapped accessible

parking stalls are necessary. Said barrier is covered by the A.D.A. guidelines and is in

nonconformity with the requirements for such architecture.

15(f). Failure to provide ADA compliant access aisle width clearance, in violation of 2010

ADAS Section 502.3.1 and/or 1991 ADA Standards for Accessible Design. The premises failed

to have compliant parking access aisle width clearance Plaintiff requires as Plaintiff utilizes a

wheelchair due to the Plaintiff's disability and this barrier removal is necessary. Said barrier is

covered by the A.D.A. guidelines and is in nonconformity with the requirements for such

architecture.

Complaint Page | 6

15(g). Failure to provide ADA compliant accessible route that does not provide abrupt

changes in elevation greater than ¼ inch, in violation of 2010 ADAS Section 303.2 and 303.3

and/or 1991 ADA Standards for Accessible Design. The premises failed to have compliant

accessible routes due to changes in elevation Plaintiff requires as Plaintiff utilizes a wheelchair

due to the Plaintiff's disability and this barrier removal is necessary. Said barrier is covered by the

A.D.A. guidelines and is in nonconformity with the requirements for such architecture.

15(h). Failure to provide ADA compliant accessible route with compliant slope grading,

in violation of 2010 ADAS Section 403.3 and/or 1991 ADA Standards for Accessible Design. The

premises failed to have compliant accessible route by having a non-compliant slope grading at

entrance door Plaintiff requires as Plaintiff utilizes a wheelchair due to the Plaintiff's disability

and this barrier removal is necessary. Said barrier is covered by the A.D.A. guidelines and is in

nonconformity with the requirements for such architecture.

15(i). Failure to provide ADA compliant entrance door hardware, in violation of 2010

ADAS Section 309.4 and/or 1991 ADA Standards for Accessible Design. The premises failed to

have compliant entrance door hardware as Plaintiff utilizes a wheelchair due to the Plaintiff's

disability and this barrier removal is necessary. Said barrier is covered by the A.D.A. guidelines

and is in nonconformity with the requirements for such architecture.

15(j). Failure to provide ADA compliant floor mats, in violation of 2010 ADAS Section

302.2 and/or 1991 ADA Standards for Accessible Design. The premises failed to have compliant,

securely attached, floor mats as Plaintiff utilizes a wheelchair due to the Plaintiff's disability and

this barrier removal is necessary. Said barrier is covered by the A.D.A. guidelines and is in

nonconformity with the requirements for such architecture.

Complaint Page | 7

15(k). Failure to provide ADA compliant transaction counter height, in violation of 2010

ADAS Section 904.4.1 and 904.4.2 and/or 1991 ADA Standards for Accessible Design. The

premises failed to have compliant transaction counter height for wheelchair access as Plaintiff

utilizes a wheelchair due to the Plaintiff's disability and this barrier removal is necessary. Said

barrier is covered by the A.D.A. guidelines and is in nonconformity with the requirements for such

architecture.

15(1). Failure to provide ADA compliant accessible self-serve counter height, in violation

of 2010 ADAS Section 904.4.1 and 904.4.2 and/or 1991 ADA Standards for Accessible Design.

The premises failed to have compliant accessible self-serve counter heights for wheelchair access

as Plaintiff utilizes a wheelchair due to the Plaintiff's disability and this barrier removal is

necessary. Said barrier is covered by the A.D.A. guidelines and is in nonconformity with the

requirements for such architecture.

15(m). Failure to provide ADA compliant accessible self-serve dispenser reach ranges, in

violation of 2010 ADAS Section 308.1 and/or 1991 ADA Standards for Accessible Design. The

premises failed to have compliant accessible self-serve dispenser reach ranges for wheelchair

access as Plaintiff utilizes a wheelchair due to the Plaintiff's disability and this barrier removal is

necessary. Said barrier is covered by the A.D.A. guidelines and is in nonconformity with the

requirements for such architecture.

15(n). Failure to provide ADA compliant interior table clearances, in violation of 2010

ADAS Section 902.3 and/or 1991 ADA Standards for Accessible Design. The premises failed to

have compliant knee and toe table clearances for wheelchair access as Plaintiff utilizes a

wheelchair due to the Plaintiff's disability and this barrier removal is necessary. Said barrier is

Complaint Page | 8

covered by the A.D.A. guidelines and is in nonconformity with the requirements for such

architecture.

15(o). Failure to provide ADA compliant number of interior table seating at the subject

property in violation of 2010 ADAS Section 226.1 and/or 1991 ADA Standards for Accessible

Design. The premises failed to have compliant number of interior table seating with wheelchair

accessible dining as Plaintiff utilizes a wheelchair for mobility. Said barrier is covered by the

A.D.A. guidelines and is in nonconformity with the requirements for such architecture.

15(p). Failure to provide ADA compliant accessible merchandise reach range, throughout

the subject facility, in violation of 2010 ADAS Section 308.1 and/or 1991 ADA Standards for

Accessible Design. The premises failed to have compliant accessible merchandise reach ranges

for wheelchair access as Plaintiff utilizes a wheelchair due to the Plaintiff's disability and this

barrier removal is necessary. Said barrier is covered by the A.D.A. guidelines and is in

nonconformity with the requirements for such architecture.

15(q). Failure to provide ADA compliant restroom signage, in violation 2010 of ADAS

Section 216.2 and/or 1991 ADA Standards for Accessible Design. The premises failed to have

compliant restroom signage for wheelchair access as Plaintiff utilizes a wheelchair due to the

Plaintiff's disability and this barrier removal is necessary. Said barrier is covered by the A.D.A.

guidelines and is in nonconformity with the requirements for such architecture.

15(r). Failure to provide ADA compliant restroom door hardware, in violation of 2010

ADAS Section 309.4 and/or 1991 ADA Standards for Accessible Design. The premises failed to

have compliant restroom door hardware for wheelchair access as Plaintiff utilizes a wheelchair

due to the Plaintiff's disability and this barrier removal is necessary. Said barrier is covered by the

A.D.A. guidelines and is in nonconformity with the requirements for such architecture.

Complaint Page | 9

15(s). Failure to provide ADA compliant mirror height, in violation of 2010 ADAS

Section 603.3 and/or 1991 ADA Standards for Accessible Design. The premises failed to have

compliant restroom mirror height for wheelchair access as Plaintiff utilizes a wheelchair due to the

Plaintiff's disability and this barrier removal is necessary. Said barrier is covered by the A.D.A.

guidelines and is in nonconformity with the requirements for such architecture.

15(t). Failure to provide ADA compliant lavatory/toilet clear floor space, in violation of

2010 ADAS Section 604.3.2 and/or 1991 ADA Standards for Accessible Design. The premises

failed to have compliant lavatory/toilet clear floor space for wheelchair access as Plaintiff utilizes

a wheelchair due to the Plaintiff's disability and this barrier removal is necessary. Said barrier is

covered by the A.D.A. guidelines and is in nonconformity with the requirements for such

architecture.

15(u). Failure to provide ADA compliant rear grab bar height, in violation of 2010 ADAS

Section 609.3 and/or 1991 ADA Standards for Accessible Design. The premises failed to have

compliant rear grab bar height inside the restroom compartment for wheelchair access as Plaintiff

utilizes a wheelchair due to the Plaintiff's disability and this barrier removal is necessary. Said

barrier is covered by the A.D.A. guidelines and is in nonconformity with the requirements for such

architecture.

15(v). Failure to provide ADA compliant toilet paper dispenser outlet location, in

violation of 2010 ADAS Section 604.7 and/or 1991 ADA Standards for Accessible Design. The

premises failed to have compliant restroom toilet dispenser outlet location for wheelchair access

as Plaintiff utilizes a wheelchair due to the Plaintiff's disability and this barrier removal is

necessary. Said barrier is covered by the A.D.A. guidelines and is in nonconformity with the

requirements for such architecture.

15(w). Failure to provide ADA compliant restroom maneuverability clear floor space, in

violation of 2010 ADAS Section 603.2.1 and/or 1991 ADA Standards for Accessible Design. The

premises failed to have compliant restroom maneuverability clear floor space clearances for

wheelchair access as Plaintiff utilizes a wheelchair due to the Plaintiff's disability and this barrier

removal is necessary. Said barrier is covered by the A.D.A. guidelines and is in nonconformity

with the requirements for such architecture.

16. The above-referenced barriers will likely cause a repeated real injury in fact in a

similar way if not remedied when the Plaintiff frequents this property again as described

previously. Each of these barriers interfered with the Plaintiff's full and equal enjoyment of the

facility and deterred Plaintiff from encountering all applicable barriers at the premises by failing

to allow Plaintiff the same access due to the Plaintiff's disability as those enjoy without disabilities.

17. Upon information and belief, there are other current non-compliant barrier access

violations of the ADA at Defendants' premises, which may only be discovered and properly

identified once a full inspection of the premises is completed and identified due to Plaintiff being

deterred from discovering each and every barrier as a result of encountering the above-listed

violations.

18. As of the date of the filing of this suit, the readily achievable barriers and other

violations of the ADA still exist and have not been remedied or altered in such a way as to

effectuate compliance with the provisions of the ADA. The barriers to access at the premises, as

described above, have severely diminished Plaintiff's ability to avail Plaintiff of the goods and

services offered at the Subject Facilities, and compromise Plaintiff's safety.

19. Pursuant to the ADA, 42 U.S.C. §12101 et. seq., and 28 C.F.R. §36.304, the

Defendants were required to make the Subject Facility, a place of public accommodation,

accessible to persons with disabilities since January 28, 1992. To date, the Defendants have failed

to comply with this mandate.

20. The Plaintiff has been obligated to retain the undersigned counsel for the filing and

prosecution of this action. The Plaintiff is entitled to have his reasonable attorney's fees, costs and

expenses paid by the Defendants, pursuant to 42 U.S.C. §12205.

21. Pursuant to 42 U.S.C. §12188, this Court is vested with the authority to grant the

Plaintiff's injunctive relief; including an order to alter the subject facilities to make them readily

accessible to, and useable by, individuals with disabilities to the extent required by the ADA and

closing the subject facility until the requisite modifications are completed.

COUNT II: WASHINGTON LAW AGAINST DISCRIMINATION

22. Plaintiff incorporates by reference all allegations in the paragraphs above.

23. Plaintiff is a qualified individual with a disability within the meaning of the

Washington Law Against Discrimination.

24. Section 49.60.030(1) of the Revised Code of Washington provides in pertinent part:

"The right to be free from discrimination because of . . . the presence of any sensory, mental, or

physical disability . . . is recognized as and declared to be a civil right. This right shall include, but

not be limited to . . . (b) the right to the full enjoyment of any of the accommodations, advantages,

facilities, or privileges of any place of public resort, accommodation, assemblage, or amusement.

. .,,

25. Defendants have violated and continue to violate §§ 49.60.010 et seq., of the

Revised Code of Washington by violating multiple accessibility requirements under the ADA.

26. Defendants' actions constitute discrimination against persons with disabilities and

Complaint Page | 12

violate the Washington Law Against Discrimination, Revised Code of Washington §§ 49.60.010 *et seq.*, in that persons with mobility disabilities have been and are denied full and equal enjoyment of the accommodations, advantages, facilities, privileges, and services that Defendant provides to individuals who do not have disabilities.

- 27. As a direct and proximate result of Defendants' discriminatory conduct as alleged in this Complaint for Declaratory and Injunctive Relief, the Plaintiff has suffered and continues to suffer difficulty, hardship, isolation, and segregation and is denied the full and equal enjoyment of services that the Washington Law Against Discrimination requires due to Defendants' failure to remediate barriers.
- 28. Defendants' property does not comply with the ADA's accessibility laws and regulations.
- 29. Because Defendants' property does not comply with the ADA's accessibility laws and regulations, declaratory and injunctive relief are appropriate remedies under the Washington Law Against Discrimination. *See e.g. Kucera v. Dep't of Transp.*, 140 Wash. 2d 200, 209 (2000).
- 30. Pursuant to RCW § 49.60.030(2), Plaintiff is entitled to declaratory and injunctive relief and to recover from Defendants, reasonable attorneys' fees and costs incurred in bringing this action.

PRAYER FOR RELIEF

WHEREFORE, the Plaintiff hereby demands judgment against the Defendants and the Court declare that

A. The subject premises and facilities violate Title III of the Americans with Disabilities Act and the Washington Law Against Discrimination;

Complaint Page | 13

B. The Court enter an Order requiring the Defendants to alter their facilities and

amenities to make them accessible to and usable by individuals with disabilities to

the full extent required by Title III of the ADA;

C. Any portions of the Defendants' premises identified as being non-compliant under

the ADA guidelines be enjoined from being open to the public until such time that

Defendants establish those areas are in full compliance with ADA requirements;

D. The Court enter an Order directing the Defendants to evaluate and neutralize their

policies, practices and procedures toward persons with disabilities, for such

reasonable time so as to allow the Defendants to undertake and complete corrective

procedures to the Subject Facility;

E. The Court award reasonable attorney's fees, all costs (including, but not limited to

court costs and expert fees) and other expenses of suit, to the Plaintiff; and

F. The Court award such other and further relief as it deems necessary, just and proper.

DATED this 9 April 2021

Respectfully submitted,

/s/ Derek Butz

Derek Butz WSBA #54240

Enabled Law Group

P.O. Box 18953

Spokane, Washington 99228

Telephone: 206-445-3961

Email: DB@Enabledlawgroup.com